

## A word cloud visualization featuring various terms related to water development. The most prominent words are "Water" in large blue font, "activities" in large light blue font, and "DPC" in large light blue font. Other significant words include "development", "UN", "done", "like", "information", "agency", "institutions", "needs", "job", "overall", "workshops", "Task", "developing", "visibility", "activity", "well", "team", "always", "useful", "convey", "analysis", "member", "role", "much", "assessment", "NU", "fort", "d", "ing", "ncies", "cellent", "especially", "areas", "Activities", "Well", "system", "analysis", "like", "information", "member", "role", "much", "assessment", "NU", "fort", "d", "ing", "ncies", "cellent". The colors range from dark blue to very light cyan.



UNITED NATIONS  
UNIVERSITY  
**UNW-DPC**

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WATER FOR LIFE  
2005-2015

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UN WATER

**UN-Water Decade Programme on  
Capacity Development (UNW-DPC)**

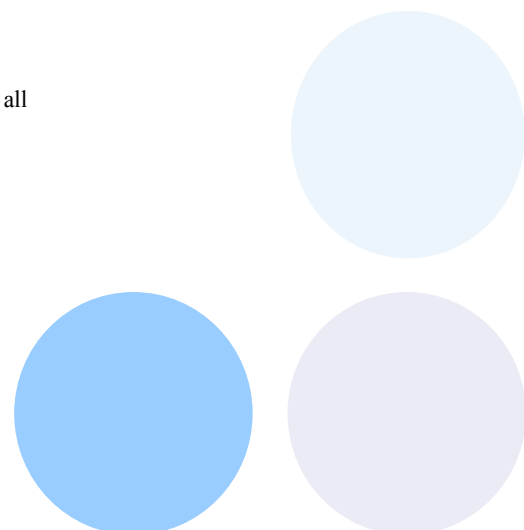
# BACKGROUND AND INTRODUCTION

UNW-DPC was established in August 2007. In February 2009 we distributed a request to all UN-Water Members, asking them to comment on our activities during 2007 – 2008 (Please see a copy of this request below, “2009 Letter”).

Exactly one year later in February 2010, we asked again for feedback on the past year, formulated in three questions to best facilitate feedback on our activities and gather input on what they would like to see us do in the future, considering this as a guideline for shaping our new Work Plan 2010- 2013.

Please see “Letter 2010 and questions” on pages 3 and 4. All individual feedback we have received so far is presented in their entirety on the following pages of this internal document.

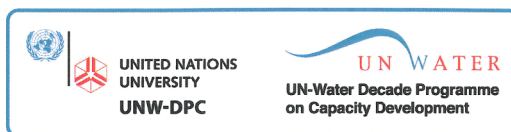
Sincerely,  
Reza Ardakanian , PhD.



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## 2009 Letter



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To: UN-Water Members and Partners

3 February 2009

## UNW-DPC is 18 months old!

Dear Colleague,

It is now exactly 18 months since the UN-Water Decade Programme on Capacity Development was established in Bonn, and I would like to take this opportunity, on the occasion of the 10th meeting of UN-Water, to thank you - the UN-Water Members and Partners - for your decision to establish this Programme and for your continuous support.

Our task is to serve your needs in water-related capacity development, and it is therefore my pleasure to give you an overview of the achievements of the Programme since its inception in August 2007. My colleagues and I invite you to look closely at the material in the UNW-DPC folder presented to you today. This includes our first Annual Report, a copy of our first publication, and the proceedings of our first major workshop, as well as announcements of several forthcoming events.

We are proud to be able to present this package to you now, and hope to continue to fulfill the mandate of our Work Plan, which you approved for us. But we do depend on your feedback. There is space on the attached sheet to write your comments, suggestions and advice, and we hope you will take the time to share your thoughts with us. We are sure that the outcome will motivate and enable us to improve our output and thus increase the benefit to the UN-Water family.

We look forward to your continued support in the coming months and years.

Yours sincerely,

  
Reza Ardakanian, Ph.D.  
Director

The UN-Water Decade Programme on Capacity Development (UNW-DPC) is a joint programme of UN Agencies and Programmes cooperating within the framework of UN-Water. It is hosted by the United Nations University.

UN-Water  
Decade  
Programme  
on Capacity  
Development



To: UN-Water Members and Partners

01 February, 2010

### UNW-DPC is entering a new phase!

Dear Colleague,

Last year in February in Perugia we asked for input on our progress to date in our aim to best support UN-Water. Your excellent suggestions, comments and advice were much appreciated and taken to heart.

Specifically, in response to your feedback last year, we were able to improve on our activities and our strategic direction. We focused more on the development of tools and models that could be used for capacity building for UN-Water, as demonstrated in our mapping activities and the Capacity Development Information System (CDIS).

We also held series of regional workshops with local partnerships in developing countries; a good example of this is in our series of training workshops throughout Asia and Africa on the AquaCrop model from FAO.

Now we are moving into the second phase of our work plan from 2010 – 2013 and would appreciate your feedback once again at this critical time in our work plan.

Please find attached a sheet to fill in your comments, suggestions and advice. These suggestions will be very helpful as our new plans and direction are drafted in the coming months.

We look forward to hearing from you.

Yours sincerely,

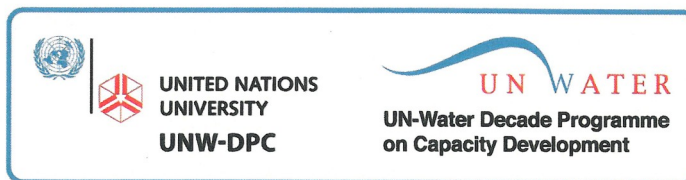
A handwritten signature in blue ink, appearing to read "Reza", with a stylized flourish.

Reza Ardakanian, Ph.D.  
Director

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## How are we doing?

**UNW-DPC is about to wrap up its first phase of work and move into the second phase of its work plan.**

**We always appreciate your feedback and have taken your past suggestions to heart. Please help us once again by providing feedback on our activities, our strategy direction and future plans. We thank you.**

What are your overall impressions of the work of UNW-DPC so far?

What kinds of new activities/ foci would you like to see us do?

Any other comments?

Your name/ Organization \_\_\_\_\_

Date \_\_\_\_\_

(PLEASE PRINT)

PLEASE SCAN AND RETURN TO [BERNHARDT@UNWATER.UNU.EDU](mailto:BERNHARDT@UNWATER.UNU.EDU) by 26 Feb.

# Individual Feedback

## Chair of UN-Water



**February 2010, Zafar Adeel, UNU**

“The UNW-DPC team has done a remarkable job in establishing its bona fides and undertaking an impressive number of activities in a relatively short institutional history. It has also done an excellent job of disseminating its findings; it can serve as a model for a number of other UN organizations.”

“UNW-DPC should continue to build on its strengths and focus on delivering value-added services to the UN Water membership. These could *inter alia* include the following: Activities that focus on developing/ identifying methodologies for capacity building; Bringing together players in the UN family who otherwise would not coalesce; and Identifying opportunities for better capacity building at the country-level under the umbrella of Delivering as One.”

“Kudos to the whole team for a job very well done.”

**February 2009, Pasquale Steduto, FAO  
Chair of UN-Water 2007-2010**



“I believe you have done a wonderful job. You have a vision. You have a strategy. You have an intelligent, action-oriented approach. I would therefore congratulate you with high appreciation. My only recommendation to you is to continue to grow always with the great spirit of “serving” our countries. Be proud of what you are doing, do not lose or disperse your identity, and be always driven by the sense of “giving” for the progress of those who need you most.”

## Secretariat of UN-Water UN-DESA



### *February 2010, Nikhil Chandavarkar*

“UNW-DPC has a solid set of concrete achievements and has engaged numerous UN-Water co-members and partners. UNW-DPC does an excellent promotional job regarding its outputs that should be emulated by UNW-DPAC and WWAP, using kits, flyers, CD-ROMS and publications. Well done!”

“UNW-DPC’s support to the mapping exercise is appreciated. The mapping should foresee a next phase where the members’ and programmes’ contributions to UN-Water should be given a financial value to estimate a total UN-Water “budget” for outreach purposes.”

“Partnering with water training institutions rather than conducting direct training itself in the form of workshops. These partnerships would increase reach and leverage of the programme.”

### *February 2009, M. Aslam Chaudhry*

“I think in terms of collaborating with UN agencies to bridge the capacity building gaps, the office is doing very valuable work. The office is moving at a fast track, and some of the staff I have dealt with are very competent.”

“My only concern about the office is to focus more on development of tools and models that could be used for capacity building.

Can we also make an effort to develop a capacity building vision with different windows of opportunity that will help us to translate vision into action?”



## UNU, UNW-DPC Host



### February 2010, *Fabrice Renaud*

“UNW-DPC has performed beyond original expectations. In particular, it has received very positive feedback from UN-Water members during the last SPM meeting in Hamilton, a sign that it has been able to make useful and positive synergies with many of them.”

“It would be great to see if further capacity development activities could be implemented within and with tertiary education systems.”

“UNU is extremely pleased to be the host of UNW-DPC.”

### February 2009, *Zafar Adeel*

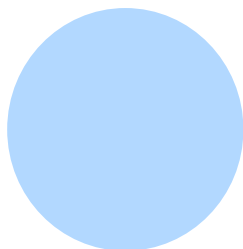
“The UNW-DPC programme has demonstrated, in a very short period, that it is an extremely important element of the work of UN-Water. Congratulations are due to the whole team for its excellent performance and to the Director for excellent leadership and vision.

The array of outputs, activities and publications is quite impressive in their quality and scope.

The programme should continue to build on its strong approach of building partnerships with the member agencies of UN-Water.

The programme should also build on the notion of demonstrating global leadership in water capacity development. This requires a focus on conceptual and policy development in the context of capacity development. Similarly, it requires that UNW-DPC is seen as a leader in exploring innovative capacity development approaches.”

“On UNU’s behalf, please convey my congratulations to the entire UNW-DPC team.”



# WHO



**February 2010, *Robert Bos***

“A steady stream of relevant capacity building activities in the context of UN-Water (interagency), which are all very well documented.”

“Country capacity building in the African region (8-10 countries) through the delivery of a comprehensive package of policy development, institution-building and problem-based learning on the subject of health impact assessment of water resources development.”

No other comments

**February 2009, *Jamie Bartram***

“Excellent progress so far. Strategic focus should be on increasing CB delivery capacity by developing-country institutions, and not CB delivery by UN-Water members and partners.”

“An analysis of capacity deficiencies which impede progress would assist in targeting activities.”

“Role of UNW-DPC is therefore especially in supporting local development capacity training/CB institutions and linking them to UN entity resources and expertise to empower them and facilitate their work.”



UNE



### February 2010, *Tim Kasten*

“UNW-DPC has been involved in mapping the work of UN agencies in various topics i.e. climate change, transboundary water management. It has also been involved in many workshops. Unfortunately however, the work of UNW-DPC in communicated outside of UN-Water in a very limited way and within UN-Water only when an agency is engaged in a particular activity or through discussions/publications received at UN-Water meetings.”

“UNW-DPC has done a lot of commendable work to date, but communication outside the UN-Water family needs to be better communicated. Many UN officials are not aware of the office and how they can collaborate.”

“UNW-DPC has collected information on what UN agencies are doing. It should therefore use this information to determine how it can add value to the work of UN agencies. Its focal areas could include developing a web-based mechanism for exchanging information on UN agencies’ activities in water capacity building to enable better collaboration. Further, UNW-DPC can identify missing gaps and forward the information to the relevant agency to address directly. If not already completed, UNW-DPC may think about creating a capacity-building network (i.e., not the agency senior officers, but the programme officers doing the actual work). Such a network can facilitate greater collaboration, enhancing synergies and reducing overlap – thereby increasing overall efficiency and effectiveness of the UN system.”

### February 2009, *Tim Kasten*

“Great job overall and an active programme. UNEP would be interested in exploring both bilateral and multilateral cooperation.”

“Though obviously FAO is lead in agriculture and water efficiency, we would like to look at this as well from an environmental perspective and integrated resources management, as well as look at water efficiency more broadly (i.e. outside agriculture).”

“We are also interested in adaptive water management, in particular we have done a lot on rainwater harvesting and would like to expand our experience through more capacity development. Thanks.”



UNDP



February 2010, *Joakim Harlin*

“UNW-DPC have steadily upped their game and started to find their role in support of UNW.”

“Support task forces, especially establishing a knowledge sharing network for country level coordination.”

“Would like to see DPC actively supporting the “UNW– ifiction” of Water Wiki.”

FAO



February 2010, *Pasquale Steduto*

“It is doing very well. Its vision, strategy and evolutionary trend are aligned and going in the right direction.”

“2-3 major focus areas on which to amplify/multiply the dissemination effort of capacity development in order to have a peak of actions and therefore high impact.”

“Always have in mind “relevance” of what you do, its “scalability” to reach the largest possible number of clients, and make it “sustainable.”

## UNESCO



**February 2010, *José Alberto Tejada-Guibert***

“Outstanding – it has had an intense programme, very good projection to target agencies and visibility benefitting UN-Water and the UN system at large.”

“At risk of not having an encyclopedic knowledge of fields it has already covered. I may suggest some IHP-related subjects such as: water-energy nexus, governance including legislative framework, non-conventional water augmentation seminars/ training.”

“Expand efforts to link with UNESCO centers (under the auspices of). Activities related to urban water management are also within the purview of UNESCO. Please liaise with IHP.”

## UNCCD



**February 2010, *Emmanuel Chinyamakobvu***

“One would like to think that you have done a commendable job. One can have a useful overview of the activities of the UN-Water member at a glance. Thanks for a job well done.”

“I think it would be helpful if you could go a step further, if you have not already done so, to show linkages between the various UN-Water members, to help members see their comparative advantages, as well as identifying what institutions to closely collaborate with to strengthen those areas where they may have weaknesses a kind of gap analysis between similar activities of different entities just to establish the strengths and weaknesses).”

No other comment

## UNESCAP



**February 2010, *Ti Le Huu***

“The high visibility of results of work of UNW-DPC within UN-Water has demonstrated the importance of value-adding by UNW-DPC. Experiences of successful collaboration between UNW-DPC and UNESCAP, although limited, are rewarding and form basis for further strengthening cooperation.”

“Household water security; water security and regional cooperation; IWRM and biodiversity; MPA (methodology of participating assessment) and MDGs.”

“More activities in Asia-Pacific and particularly Pacific countries are required. More activities for LDCs and SIDS are necessary.”

## UNEC



**February 2010, *Francesca Bernardini***

“UNW-DPC has proved to be active and to be able to respond to its mandate. However, in its next phase it should focus more on the strategy of its involvement rather than on the quantity of activities/events organized.”

“Activities should be linked to the “core” activities in the UN-Water programme (Task Forces, priority areas of work, WWD etc.).”

“All activities should involve at least two UN-Water members. More efforts should be done to engage more UN-Water members in the different activities.”

WMO



February 2009, *Claudio Caponi*

“Although we have not actually implemented an activity yet, I can say on behalf of WMO that it has been a pleasure working with UNW-DPC staff in preparing our two joint workshops, as well as in other initiatives.

Naturally, we have had some disagreements, but we always managed to find solutions through constructive dialogue, which is how it should be.

If I have to mention an area where there is room for a little improvement, I would say that UNW-DPC should make an effort to be a little more flexible when dealing with other UN agencies. We all know how rigid our administrative mechanisms may be in the UN system.

Well, whatever impediments administrators may impose on UNW-DPC, most probably they will only be a fraction of those faced by the “older” agencies, where water is often but a small area, and administrative hassles are generally greater.

But apart from this minor remark, I would like to stress that I wish all the other UN-Water offices were half as efficient, dedicated and understanding of their role and duties as yours. Keep up the excellent work!”

## UN-CBD

February 2010, *David Coates*



“Favorable. Well organized and with transparency regarding multi-disciplinary approaches.”

“We would like to strengthen capacity regarding how biodiversity/environment can contribute to water security.”

“Better engagement in UNW-DPC is offered by UN-CBD.”

## UN-ISDR

February 2010, *Reid Basher*



“I am not very familiar with the work of your office, but nevertheless here are my impressions, having looked at some of your publications and annual report: solid, well-organized, productive office, many events and publications. Publications convey impression of great activity and have much useful information, but are less clear on impacts and are not so persuasive on why the work is worth doing.”

“Publications themselves are sometimes not great design (such as titles unreadable, dull repetition of speeches etc.). In my view, they too often are “DPC-centric” rather than “user” or “impact” focused.”

“Recommendations: Smarten up publications and other communications to address the above issues; establish a stronger picture of what capacities are needed, through an evidence base, and show how DPC is systematically attacking these needs. (Maybe you already have this under way, but I haven’t seen this in my quick look.) Do you have and assessment/review activities on capacity and capacity deficiencies?”



## UNW-DPC Annual Report 2009

### Foreword by the Rector

**Prof. Dr Konrad Osterwalder**  
United Nations Under-Secretary-General  
Rector, United Nations University

Since August 2007 the UNU Vice Rectorate in Europe (UNU-ViE) has been providing administrative support to the UN-Water Decade Programme on Capacity Development (UNW-DPC), as a UNU-hosted entity.

The past year, in particular, has been a period of close cooperation and has seen several joint achievements for UNW-DPC and the United Nations University.

In 2009, UNW-DPC has proven to be an important bridge from United Nations University to the UN system, and especially to UN-Water. Several joint activities have been executed in cooperation with UNU institutes and other UN entities, of which Topic 1.2. on "Water-related Migration, Changing Land Use and Human Settlements", which was organized jointly with UNU-EHS at the fifth World Water Forum in Istanbul, Turkey, was certainly a highlight.

I believe it is a sign of confidence in the role that UNU plays within UN-Water that UN-Water has chosen UNU, in the person of Dr Zafar Adeel, Director of UNU-INWEH, as UN-Water Chair for the period 2010–2011. I am positive that the good work of UNW-DPC over the last few years and its excellent reputation within the UN-Water family has certainly contributed to this important achievement for UNU as a whole.

I am therefore very pleased that my institution is host to this particular UN-Water programme, and I trust that UNW-DPC will be an important support for the new Chair in the execution of his responsibilities during his two-year term and at the same time will continue to contribute substantially to UN-Water's capacity development efforts in the coming years.

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UNW-DPC Publication Series



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